

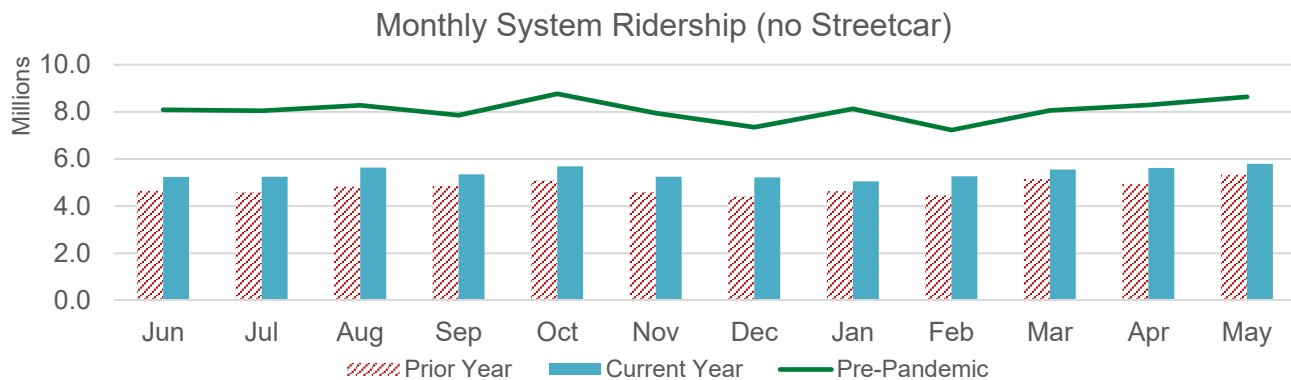
Date: June 24, 2024

To: General Manager
Board of Directors

From: Timothy Kea, Program Manager Financial Systems
Budget & Forecast Department

Subject: May 2024 Monthly Performance Report

The monthly system-wide ridership increased by 8.6% in May compared to the prior year. Passenger revenue increased by 5.5%, and the system costs per boarding increased by 6.8% from \$8.04 to \$8.59 compared to May 2023. The monthly Streetcar ridership increased by 38.6% compared to last year.



1. Weekly system boardings increased 8.5% in May compared to the previous year. Weekly boardings increased by 8.1% on buses, 8.8% on MAX, 6.6% on WES, and 25.4% on LIFT/Cab.
2. Weekday fixed route boardings were 205,093 in May, an increase of 8.6% compared to the prior year. Boardings increased by 7.7% on buses, 10.0% on MAX, and 7.0% on WES. Weekend fixed route boardings increased by 9.6% on buses and 5.1% on MAX.
3. The five MAX lines averaged 73,160 weekdays, 57,900 Saturdays, and 53,050 Sunday boardings in May. Weekday ridership on the five MAX lines averaged 31,410 on the Blue Line, 12,850 on the Red Line, 9,280 on the Yellow Line, 13,120 on the Green Line, and 6,500 on the Orange Line. Total MAX ridership increased 1.6% during the weekday peak and 16.5% during weekday off-peak periods, resulting in a 10.0% increase in weekday MAX ridership.

The MAX weekend ridership increased by 2.8% on Saturday and 7.7% on Sunday.

The total MAX weekly ridership in May increased by 8.8% compared to last year.

4. Bus averaged 131,430 weekdays, 85,890 Saturdays, and 75,250 Sunday boardings in May. Bus ridership increased 7.7% during weekday peak periods and 7.9% during weekday off-peak periods, resulting in a 7.8% increase in weekday bus ridership.

The bus weekend ridership increased by 6.5% on Saturday and 13.5% on Sunday.

The total weekly bus ridership in May increased by 8.1% compared to a year ago.

Bus weekly ridership increased 15.1% on frequent routes but decreased (7.1%) on non-frequent routes compared to last May.

5. WES averaged 503 daily boardings in May, a 7.0% increase above the prior year. In May, WES operated with one late train, zero trains out of service, zero missed pullouts, and zero vehicle mechanical failures, resulting in 99.8% of trips made on time. WES runs every 45 minutes on weekdays during the morning and afternoon rush hours. It is considered On-Time if it arrives at the destination platform (Beaverton TC to Wilsonville) within 4 minutes of the published arrival time.
6. Weekly LIFT/Cab (no Transportation Network Company) boardings increased by 25.4% in May. The weekday and weekend boardings increased by 25.5% and 25.2%, respectively, compared to the prior year.
7. May passenger revenues were \$5.5 million, an increase of 5.5% compared to last year.
8. Fixed Route Operating costs/boardings measure the direct cost of providing each ride. Operations costs are labor, energy, and expendable supplies to provide transit service and maintain vehicles and plant facilities. The average fixed route operating costs per boarding increased from \$7.32 to \$7.83, or 7.0%, compared to the prior year.
9. Weekday Streetcar boardings averaged 1,853 on A-Loop, 2,352 on B-Loop, and 7,050 on North South (NS) line in May. The weekday boardings increased by 0.1% on A-Loop, 42.5% on B-Loop, and 58.7% on NS compared to the prior year.

The Streetcar On-Time Performance for A-Loop, B-Loop, and NS line are 81.0%, 72.0%, and 79.0%, respectively. The Streetcar is owned by the City of Portland and operated by TriMet.

SYSTEM RIDERSHIP SUMMARY

Measure	May 24	May 23	% Change	FY24-TD	FY23-TD	% Change
Avg Weekday Boardings						
<u>Fixed Route</u>						
Bus-Other Service	36,970	40,100	-7.8%	39,574	35,550	11.3%
Bus-Frequent Service*	<u>94,460</u>	<u>81,900</u>	15.3%	<u>85,448</u>	<u>74,660</u>	14.4%
Subtotal All Bus	131,430	122,000	7.7%	125,022	110,210	13.4%
MAX	73,160	66,500	10.0%	70,678	64,410	9.7%
Commuter Rail	<u>503</u>	<u>470</u>	7.0%	<u>454</u>	<u>460</u>	-1.4%
Fixed Route Total	205,093	188,900	8.6%	196,154	175,080	12.0%
<u>Paratransit</u>						
LIFT& Cabs (No TNC)**	2,374	1,892	25.5%	2,088	1,758	18.8%
System Total	207,467	190,804	8.7%	198,242	176,838	12.1%

Avg Weekly Boardings

<u>Fixed Route</u>						
Bus-Other Service	220,400	237,300	-7.1%	238,720	211,139	13.1%
Bus-Frequent Service*	<u>597,800</u>	<u>519,300</u>	15.1%	<u>542,573</u>	<u>472,683</u>	14.8%
Subtotal All Bus	818,200	756,600	8.1%	781,292	683,822	14.3%
MAX	476,800	438,200	8.8%	456,849	420,162	8.7%
Commuter Rail	<u>2,515</u>	<u>2,360</u>	6.6%	<u>2,269</u>	<u>2,318</u>	-2.1%
Fixed Route Total	1,297,555	1,197,140	8.4%	1,240,410	1,106,302	12.1%
Frequent Bus % of Total Bus	73.1%	68.6%	4.4%	69.4%	69.1%	0.3%
<u>Paratransit</u>						
LIFT & Cabs (No TNC)	13,649	10,881	25.4%	12,086	10,206	18.4%
System Total	1,311,204	1,208,021	8.5%	1,252,496	1,116,508	12.2%

Operations Cost / Boarding Ride ***

<u>Fixed Route</u>						
Bus-Other Service	\$9.94	\$8.57	15.99%	\$9.08	\$9.36	-2.99%
Bus-Frequent Service*	\$6.27	\$5.62	11.57%	\$6.09	\$6.12	-0.49%
Subtotal All Bus	\$7.26	\$6.55	10.84%	\$6.99	\$7.11	-1.69%
MAX	\$8.25	\$8.37	-1.43%	\$7.89	\$6.73	17.24%
Commuter Rail	\$115.35	\$62.81	83.65%	\$90.41	\$83.66	8.07%
Fixed Route Total	\$7.83	\$7.32	6.97%	\$7.44	\$7.11	4.64%
<u>Paratransit</u>						
LIFT,Cabs &TNC	\$80.52	\$82.76	-2.71%	\$85.76	\$71.59	19.79%
System Total	\$8.59	\$8.04	6.84%	\$8.20	\$7.70	6.49%

* Frequent Bus lines are those operating at headways of 15 minutes or less.

All other bus lines, plus special services are included under "Other Bus Services".

** Transportation Network Company (eff. FY2024)

*** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

KEY INDICATOR PERFORMANCE REPORT (FIXED ROUTE)

	May 24	May 23	% Change	FY24-TD	FY23-TD	% Change
<u>Ridership (Bus, MAX, WES)</u>						
Avg. Weekday Boarding Rides	205,093	188,900	8.57%	196,150	175,070	12.04%
Avg. Weekday Originating Rides	175,853	161,951	8.58%	168,220	150,160	12.03%
Monthly Boarding Rides/Rev. Hour	39.26	38.71	1.43%	38.18	35.77	6.72%
<u>Revenue & Cost Efficiency (Bus, MAX, WES)</u>						
Passenger Revenue/System Cost	8.82%	10.52%	-1.69%	9.20%	9.98%	-0.79%
System Cost/Boarding Ride	\$10.67	\$9.19	16.10%	\$9.73	\$9.76	-0.31%
System Cost/Vehicle Hour (Adj. CPI to Prior Year)	\$298.63	\$259.26	15.19%	\$262.24	\$256.53	2.23%
<u>Labor Productivity (Bus, MAX, WES)</u>						
Bus & Rail Operator Attendance	89.03%	89.06%	-0.03%	89.30%	87.76%	1.54%
Bus & Rail Maintenance Attendance	93.88%	94.15%	-0.27%	94.48%	93.07%	1.41%
WES Maintenance & Admin Attendance	92.79%	98.08%	-5.29%	95.51%	96.21%	-0.70%
Weekly Boarding Rides Per Full Time Employee	393.0	397.2	-1.07%	390.8	377.6	3.51%
<u>Service Supplied (Bus, MAX, WES)</u>						
Bus Miles Between Mechanical Failures - Lost Service	8,355	7,790	7.25%	8,055	7,774	3.62%
Bus Collisions/100,000 Miles	3.20	3.40	-5.88%	3.16	2.98	6.04%
Bus % Maintained Pullouts	99.95%	99.93%	0.02%	99.69%	98.69%	1.01%
Bus On-Time Performance(1)	86.00%	83.30%	2.70%	86.73%	85.65%	1.08%
MAX Car Miles/Svc Delay Defects(2)	6,979	8,538	-18.26%	8,074	10,566	-23.58%
MAX Collisions/100,000 Miles	1.10	3.80	-71.05%	1.36	2.07	-34.30%
MAX % Maintained Pullouts	98.97%	99.85%	-0.88%	98.41%	96.37%	2.04%
MAX On-Time Performance(1)	79.50%	85.80%	-6.30%	81.40%	82.34%	-0.94%
WES Miles/Relevant Failure	6,468	6,468	0.00%	6,199	6,169	0.49%
WES Collisions	0.00	0.00	N/A	0.00	0.09	-100.00%
WES % Maintained Trips	100.00%	100.00%	0.00%	99.55%	99.91%	-0.37%
WES On-Time Performance(1)	99.80%	98.60%	1.20%	97.70%	95.84%	1.86%

(1) By departures at route timepoints

(2) Eff. Jan 2017, MAX car miles divided by in-service delays(>5 mins w/mech incident) and mainline failures(out of service). **ii**

STREETCAR PERFORMANCE REPORT (1)

12 Month Average

Streetcar Operation	May 24	Apr 24	May 23	This Year	Prev. Year
Average Weekday Ridership					
A-Loop Boardings	1,853	1,988	1,851	1,797	1,665
B-Loop Boardings	2,352	1,788	1,650	1,739	1,511
North South Line Boardings	7,050	4,955	4,443	4,938	4,470
Average Weekend Ridership					
A-Loop Boardings	2,938	3,145	3,058	2,878	2,725
B-Loop Boardings	2,882	2,981	2,612	2,639	2,482
North South Line Boardings	8,758	6,060	6,266	6,431	6,168
Average Weekly Ridership					
A-Loop Boardings	12,203	13,085	12,313	11,861	11,048
B-Loop Boardings	14,642	11,921	10,862	11,334	10,037
North South Line Boardings	44,008	30,835	28,481	31,122	28,517
Monthly Ridership					
A-Loop Boardings	54,225	56,316	54,161	51,405	47,832
B-Loop Boardings	64,943	51,260	47,710	49,080	43,478
North South Line Boardings	194,832	133,250	124,633	134,622	123,307
A-Loop Boardings/Rev Hour	32.9	35.3	33.3	31.8	29.7
B-Loop Boardings/Rev Hour	40.1	32.6	29.5	30.9	27.4
North South Boardings/Rev Hour	69.4	48.9	45.3	49.0	45.1
System Boardings/Rev Hour	51.7	40.9	37.8	39.5	36.2
Service					
Vehicle Revenue Hours	6,077	5,894	5,996	5,953	5,930
Vehicle Revenue Miles	33,272	32,356	33,272	32,667	32,644
Service Quality					
A-Loop On-Time Performance	81.00%	83.00%	86.00%	79.67%	84.42%
B-Loop On-Time Performance	72.00%	74.00%	84.00%	73.08%	81.25%
North South On-Time Performance	79.00%	78.00%	85.00%	76.00%	82.17%
Operator Attendance	85.84%	86.18%	92.09%	88.59%	89.04%
Excused Absence	0.10%	0.02%	0.35%	0.24%	0.56%
Family Leave	5.81%	4.98%	3.58%	2.49%	3.30%
Unexcused Absence	0.11%	0.15%	0.02%	0.14%	0.10%
Sick Leave	5.25%	5.65%	3.77%	5.52%	5.04%
Industrial Injury	1.59%	2.42%	0.20%	2.66%	1.50%
Contractual Absence	1.30%	0.60%	0.00%	0.37%	0.45%
Maintenance Attendance	96.86%	82.62%	93.87%	94.10%	92.63%
Excused Absence	0.00%	0.35%	0.00%	0.06%	0.11%
Family Leave	2.55%	15.65%	4.65%	3.35%	3.48%
Unexcused Absence	0.31%	0.11%	0.00%	0.18%	0.07%
Sick Leave	0.28%	1.27%	1.48%	2.17%	3.63%
Industrial Injury	0.00%	0.00%	0.00%	0.00%	0.03%
Contractual Absence	0.00%	0.00%	0.00%	0.15%	0.05%
Overall Attendance	88.76%	85.11%	92.59%	89.85%	89.92%